

# Winterizing Your Water Meter Box

## Protect Your Water Meter During Freezing Weather

### Severe Weather Alert: Freezing Temperatures Expected Attention:

A cold front is expected to bring freezing temperatures to the area in the coming days.

Residents are encouraged to take immediate precautions to protect their plumbing from damage caused by cold weather.

### How to Winterize Your Water Meter Box

Freezing temperatures can cause water in your meter box to freeze, leading to burst pipes and costly repairs. Winterizing your meter box with insulating materials such as straw, sand, or hay is an effective way to prevent freezing.

### Step-by-Step Instructions

1. Locate Your Water Meter Box:
2. Find the water meter box, typically located near the front of your property.
3. Open the Lid Carefully:
4. Add Insulating Material:
5. Loosely fill the empty spaces in the meter box with straw, sand, or hay. These materials help insulate the meter and trap heat. Do not pack the material too tightly, or cover the glass register as the meter must remain accessible for readings and maintenance. Refrain from using thick materials like fabric or sheets of insulation or placing buckets or plastic tubs over the meter box. Once the temperatures increase, we will be driving with the computer to detect leaks and thick materials covering the transmitting device can cause your meter not to send a leak code or reading.
6. Replace the Lid:
7. Securely replace the lid, ensuring it is properly sealed to keep out cold air and moisture.
8. Monitor During Cold Snaps:
9. Check the meter box after severe weather for any signs of freezing or damage, and replenish insulating material as needed.

### Additional Tips

- Wrap any exposed pipes near the meter with foam insulation for extra protection.
- Open cabinet doors to help heat and allow a small drip of water to run from an indoor faucet during the coldest nights to prevent pipes from freezing. Watch for alerts. If power at the plant is lost, we will ask for conservation. If we are unable to produce water, we will have to depend on what is in storage tanks.

- Contact the office if you notice water leaks or suspect a frozen meter. Stay Safe and Prepared Taking these simple steps to winterize your water meter box can help you avoid costly repairs and ensure continued water service during winter weather. Stay tuned to local news and weather services for updates on temperature drops and further advisories.

Office: 940-327-0700

Maintenance: (call or text) 940-682-8322 or 940-682-1937